

TEMPLE

CULINARY SERVICES

MEAL PLAN GUIDE | FALL 2022

Choose Less Stress

Our dining program was created with you in mind! Temple Culinary Services provides a range of delicious and healthy options with meal plans that nourish your campus experience.

New This Fall

Temple Culinary Services is excited to announce the following enhancements for the fall semester:

- we've **eliminated retail meal swipe restrictions**, allowing you to enjoy our portfolio of national and proprietary brands as often as you'd like
- we've added two brands to our retail lineup for increased variety: **Wing Stop®** at the Howard Gittis Student Center and **Freshens® Fresh Food Studio** at Morgan Hall Food Court
- we've brought back three student favorites: **The Art of Bread** at Tyler School of Art & Architecture, **Grainium** at Science Education & Research Center, and **Diamond General Express** at Annenberg Hall

Special Diets

Temple Culinary Services provides an array of food options to accommodate a variety of lifestyles, dietary needs, and restrictions – including vegan/vegetarian, gluten-free, and kosher. Students seeking special dietary accommodations and/or nutritional advice are encouraged to reach out to our on-site dietitian, Amye Kosinski, at kosinski-amy@aramark.com to schedule a consultation.



Know Your Perks

What is a meal swipe?

Meal swipes are meals included in your meal plan, which can be used two ways:

- to enjoy **all-you-care-to-eat dining** at Esposito Dining Center and Morgan Dining Hall
- as **meal equivalency**, a credit toward the purchase of à la carte food items at select retail locations (excluding coffee and convenience outlets)

How much is a meal swipe worth when used as meal equivalency?

When used as meal equivalency, the value of a meal varies by meal period:

- **During breakfast** (from open until 10:59 a.m.): \$6.71
- **During lunch and dinner** (from 11:00 a.m. until close): \$9.25

In both cases, you would then use Diamond Dollars to cover the cost of any remaining balance.

How often can I use a meal swipe?

You can use your meal swipes **as often as you'd like**, in both all-you-care-to-eat and retail locations (excluding coffee and convenience outlets), until the limit included in your meal plan is met.

Find Your Fit

Meal Plan	Meal Swipes	Diamond Dollars per Semester	Price per Semester
Unlimited	<i>Residential:</i> Unlimited <i>Retail:</i> Up to 21 per week	-	\$2,355
Weekly 15	<i>Residential and/or Retail:</i> Up to 15 per week	50	\$2,218
Weekly 12	<i>Residential and/or Retail:</i> Up to 12 per week	50	\$2,024
Weekly 10	<i>Residential and/or Retail:</i> Up to 10 per week	50	\$1,730
Weekly 5*	<i>Residential and/or Retail:</i> Up to 5 per week	50	\$897
Block 100*	<i>Residential and/or Retail:</i> Up to 100 per semester	50	\$1,073
Block 50*	<i>Residential and/or Retail:</i> Up to 50 per semester	50	\$568

*Reserved for returning and off-campus students.

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When does my weekly meal swipe balance reset? How can I check my balance?

Your weekly meal swipe balance resets each **Sunday at 12:01 a.m.** You can verify your balance on the *TUportal*, *TUmobile* app, or by asking a cashier at any dining location.

Can I change my meal plan?

You have until the meal plan changes deadline, **Tuesday, September 6, 2022**, to modify your meal plan selection. To do so, visit *MyHousing* within the *TUportal*.

Am I allowed to treat friends or family to a meal using my meal plan?

Although your meal swipes are just for you, you're welcome to treat friends and family to a meal **using Diamond Dollars**.

Questions?

Visit our website at temple.campusdish.com or email us at aramark@temple.edu.



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Frequently Asked Questions

What is a meal plan?

A meal plan unlocks delicious meals, coffee, snacks, and more at Temple Culinary Services locations across main campus. Each meal plan includes *meal swipes* and *Diamond Dollars* (except for the *Unlimited* meal plan). There is also no need to carry additional cards or cash, as one's meal plan comes conveniently preloaded onto one's *OWLcard* or mobile wallet.

- **Weekly meal plans** provide a weekly allowance of meal swipes, resetting every Sunday at 12:01 a.m.
- **Block meal plans** provide a bundle of meal swipes, which expire at the end of the semester

Who is required to purchase a meal plan?

- **New students (first-year and transfer)** with housing contracts on main campus are required to purchase a weekly meal plan with a minimum of 10 meals per week. If no meal plan is chosen, the *Weekly 10* will be assigned by default for *both* the fall and spring semesters.
- **Returning and off-campus students** are not required to purchase a meal plan but are encouraged to do so as a means of enriching their campus experience. Although we created the *Weekly 5* and block meal plans with these groups in mind, any meal plan offered would be the perfect complement to the commuter experience.

How do I choose a meal plan?

Personal eating habits, class schedule, and leisure activities should all be considered when choosing a meal plan. If you are accustomed to eating three full meals a day, or prefer to eat small meals throughout the day, our *Unlimited* plan may be for you. If you tend to skip breakfast, eating only two meals a day, a meal plan with less meal swipes will be a better choice.

How do I purchase a meal plan?

To purchase a meal plan, log into *MyHousing* through the *TUportal*. All meal plans must be paid for via tuition billing.

Does my meal plan selection carry over from fall to spring?

- **Students required to purchase a meal plan** will make both their fall and spring meal plan selections in summer, prior to the fall/spring meal plan selection deadline. They are then able to make changes to their selection prior to the meal plan changes deadline each semester.
- **Students not required to purchase a meal plan** are able to sign up for a meal plan at any time. We encourage students to make their selection as early as possible, as we are not able to prorate meal plan pricing for those purchased after the start of the semester.

How do I cancel my meal plan?

Students may apply for a release from the Dining Services Agreement with supporting documentation stating the reason for their release request. Releases are only considered for medical and/or religious reasons. Requests are reviewed and decided by the University on a case-by-case basis. If a student's request for release is denied, they will remain responsible for all fees associated with their meal plan, whether used or not.

- **To apply for a release**, log into *MyHousing* via *TUportal*.
- **For questions about meal plan cancellations**, please contact Ms. Trina Slaffey at tslaffey@temple.edu or visit the Office of Housing and Residential Life during normal business hours, from Monday through Friday from 8:30 a.m. to 5:00 p.m.. The team can also be reached via phone at (215) 204-7184 (*Option #2*).

What are Diamond Dollars?

Diamond Dollars are funds included in select meal plans (excluding the *Unlimited* meal plan), which eliminate the need to carry cash, checks, or credit cards. They make it easy for Temple students to make purchases at Temple Culinary Services locations, across campus, and at select campus partners. They spend dollar-for-dollar, just like a debit card, and the funds remain available as long as you are affiliated with the University and in good standing.

For a more information on Diamond Dollars, visit the *Dining Dollar FAQ* on *Temple's Gateway to Finance*. Those with additional questions are encouraged to reach out to ddollars@temple.edu.

